

# SERVICE FIRST

Take Your Service Beyond the Sale

## PLAN

**1 Site Assessment and Product Trials**  
We ensure the technology supports patient care and doesn't hinder it.

## EQUIP

**2 Deployment and Training**  
Customized installation and training offers expert assistance, eliminating downtime.

## MAINTAIN

**3 Preventive Maintenance and Technical Refresh**  
Ongoing maintenance monitors and manages technology throughout its life cycle.

## CARE

**4 Technical Support and Customer Service**  
Our teams provide personalized attention, ensuring prompt and detailed responses to your concerns.



# Comprehensive Healthcare Solutions & Services



## WHY CHOOSE US

Global Business with a Local Touch

- Service Oriented**  
We know that all requirements are not the same and will work to deliver the solution that meets your needs.
- Knowledgeable & Engaged**  
Global experience with bedside and pharmacy solutions.
- Quality Driven**  
We design, manufacture, sell and support our products to ISO 13485:2016 standards.

**LEARN MORE**  
Contact Us 

20260120-BR-Capabilities Brochure General-POC-EN

## Experienced, Service Oriented, Quality Driven.

TouchPoint Medical delivers tailored clinical and pharmacy solutions for convenient access to equipment, supplies and medication. Our solutions foster an environment for heightened employee satisfaction, uninterrupted care, and improved patient satisfaction. We guide you through deployment, maintenance, and ongoing support – so you're never alone.

*BRINGING CARE FORWARD.™*

# OUR PROMISE

Elevate healthcare professionals' delivery of care

At TouchPoint Medical, we are committed to developing customer-driven solutions that advance healthcare professionals' delivery of care. We help securely mobilize medical technology and manage medication dispensing in order to create more efficient healthcare environments.

Explore how our solutions fit into your environment and how we can partner to deliver better patient satisfaction, more timely care, and improved patient experiences.



## HOSPITAL DEPARTMENTS

With powerful solutions at your fingertips, providers work safely and comfortably with more time to engage with patients.

- Emergency Department
- Intensive Care Unit
- Operating Room
- Pediatrics/Labor & Delivery
- Patient Room
- Pharmacy



## HEALTHCARE FACILITIES

Simple, reliable and affordable solutions, so you can confidently stay focused on the patient.

- Long Term Care
- Behavioral Health
- Ambulatory Surgery Centers
- Hospice
- Pharmacy



EMR Workstations



Stationary Solutions

Flexible, space-saving systems that integrate technology into virtually any environment so that caregivers can be free to focus on delivering exceptional patient care.

Device Mounts



Stationary Solutions

Versatile patient monitor arms deliver better organization and improved workflow in any environment.

Medication Dispensing



Cabinet Solutions

Keep medication secure and reduce the risk of administering medications at an incorrect time with time-based access controls and versatile drawer systems.

Workstations



Stationary Solutions

Maximize the use of available space in your pharmacy while keeping the workspace organized and clutter-free.



Mobile Solutions

Designed to accommodate a range of clinical applications and technology with an array of accessories for documentation and telehealth.



Mobile Solutions

Device carts that provide a stable and robust design in a small footprint so you can confidently mobilize and operate essential medical equipment.



Access Control

Entry level automation with user management controls, traceability and more.



Mobile Solutions

Various security options, including tamper-evident seals, RFID tap-n-go access, and individual drawer locking with user-specific controlled access.



More ergonomic design position throughout the day.



Accommodates the most popular patient monitors.



Lidded pockets for greater security and control over medication.



Removable & interchangeable drawer inserts.